

Electronic Acknowledgement Receipt

EFS ID:	6146066
Application Number:	10673105
International Application Number:	
Confirmation Number:	2566
Title of Invention:	Contact center resource allocation based on work bidding/auction
First Named Inventor/Applicant Name:	Andrew D. Flockhart
Customer Number:	48500
Filer:	Douglas W. Swartz/Debra Kesner
Filer Authorized By:	Douglas W. Swartz
Attorney Docket Number:	4366-113
Receipt Date:	25-SEP-2009
Filing Date:	26-SEP-2003
Time Stamp:	13:03:56
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	no
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		IDS_11.pdf	343565 a409b8cd1eba11fc9d114078e61ebdb9bd7fe3be	yes	4

	Multipart Description/PDF files in .zip description		
	Document Description	Start	End
	Transmittal Letter	1	3
	Information Disclosure Statement (IDS) Filed (SB/08)	4	4
Warnings:			
Information:			
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